



Improving Bug Tracking Systems



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Bugzilla Form

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Step 2: Where is the bug?

I am reporting a bug with:

*

Eclipse Build ID: *


TIP: You can see the Build ID by clicking Help > About Eclipse (on the Mac: Eclipse > About Eclipse).

Step 3: Has it already been reported?

Please check the list below before entering a new bug. Your bug may have already been submitted by someone else.

Open bug activity in the last two weeks.

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Bugzilla – Enter Bug wizard

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Step 2: Where is the bug?

I am reporting a bug with:

*

Pick one:

Choose Product

Eclipse Build ID: *

TIP: You can see the Build ID by clicking Help > About Eclipse (on the Mac: Eclipse > About Eclipse).

Step 3: Has it already been reported?

Please check the list below before entering a new bug. Your bug may have already been submitted by someone else.

Open bug activity in the last two weeks.

Bugzilla Form

Step 4: Information

Summary: *

Steps to reproduce: *

- 1.
- 2.
- 3.

TIP: If you can't reproduce the steps or correctly explain them, your bug will likely be closed as an invalid bug.

More information:

TIP: Write any information you can provide that will help identify the problem.

* denotes required field.

More info.

You're almost done!

[Continue to the final step.](#)

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Mozilla Bug #61287



Bug reported

Mozilla Bug #61287



Bug reported



Comment #16

if someone could [provide a stack trace](#), that would be a huge help.

Mozilla Bug #61287



Bug reported



Comment #16

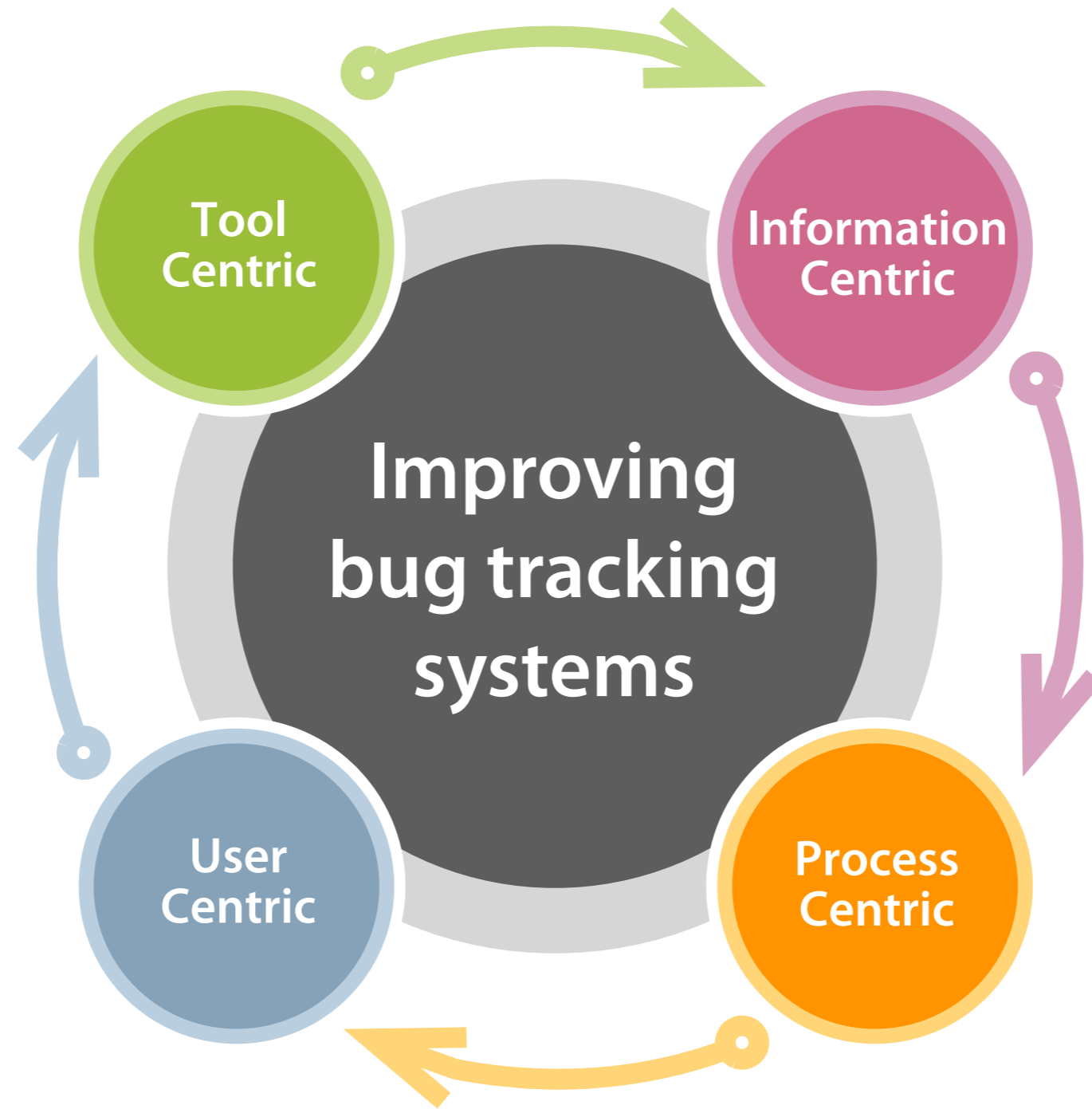
if someone could [provide a stack trace](#), that would be a huge help.



Comment #26

Fix verified.

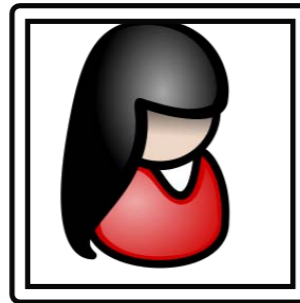
Generation Next



Future of Bug Reporting

Future of Bug Reporting

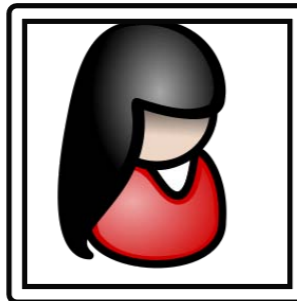
Alice
A User



My Eclipse has crashed.

Future of Bug Reporting

Alice
A User



My Eclipse has crashed.

What did you do?



Bob
A bug tracking system

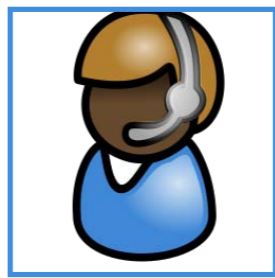
Future of Bug Reporting

Alice
A User



My Eclipse has crashed.

What did you do?



Bob
A bug tracking system



I clicked on File → New and OK

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What did you do?



I clicked on File → New and OK

Did you choose a Java project?



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What did you do?

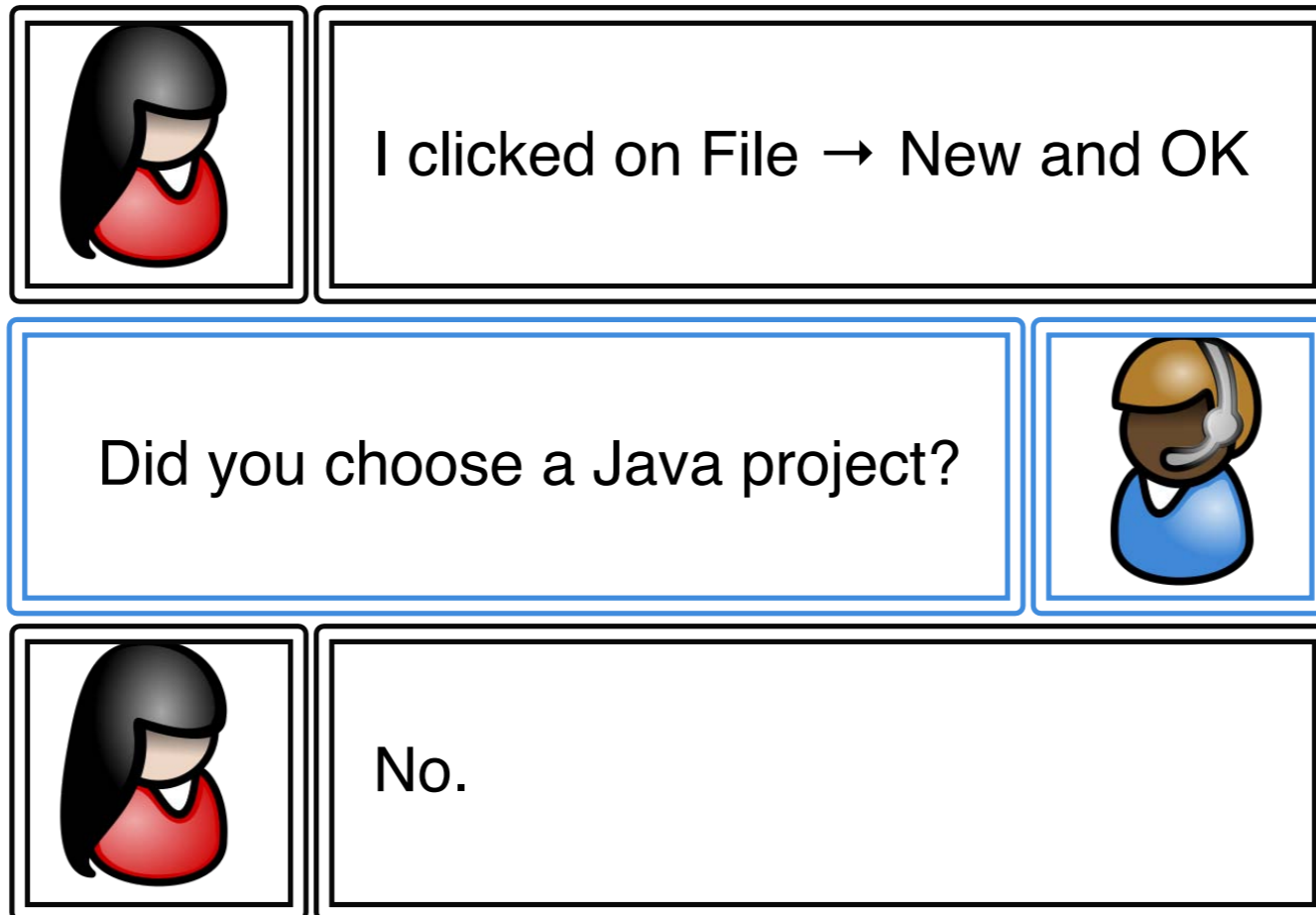


I clicked on File → New and OK

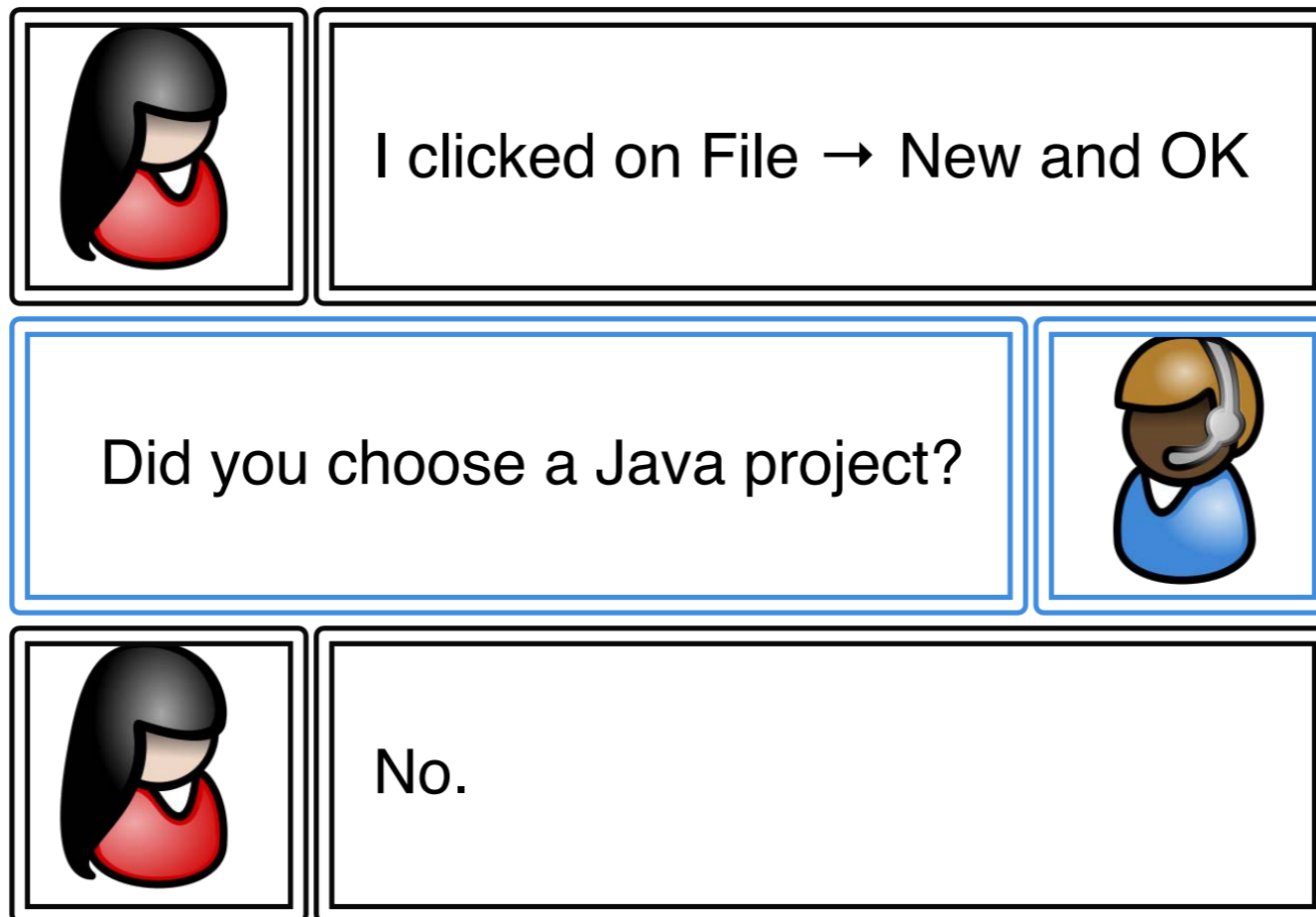
Did you choose a Java project?



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Did you choose a Java project?



No.

A few more messages later...

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Did you choose a Java project?



No.

A few more messages later...

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 No.

A few more messages later...

Thanks Alice. The bug is most likely in ProjectCreator.java. We will fix it soon.



First steps...

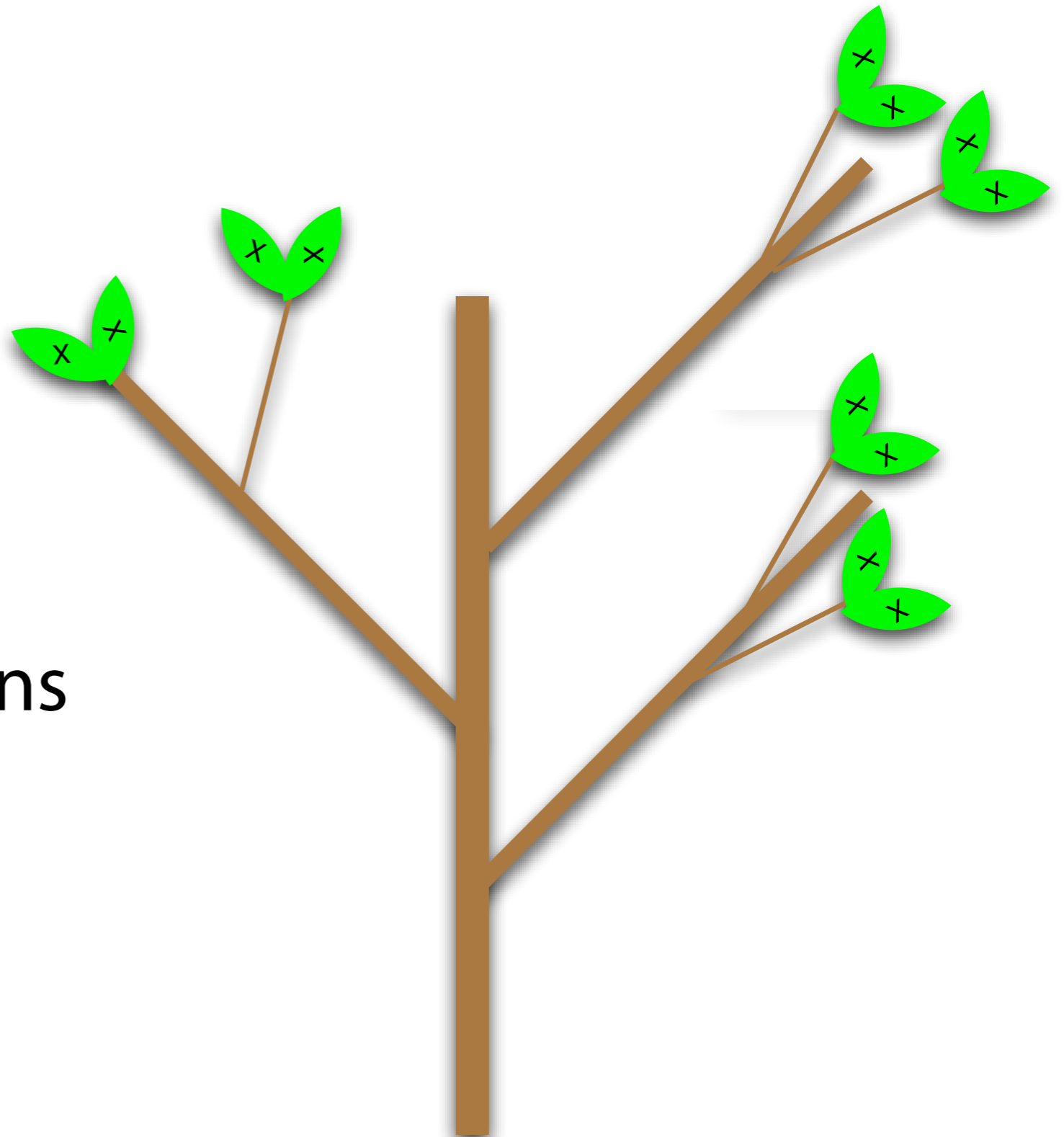
Train a Decision Tree



Relevant Questions



Fix location



A First Experiment



20 most frequently
fixed files in ECLIPSE JDK

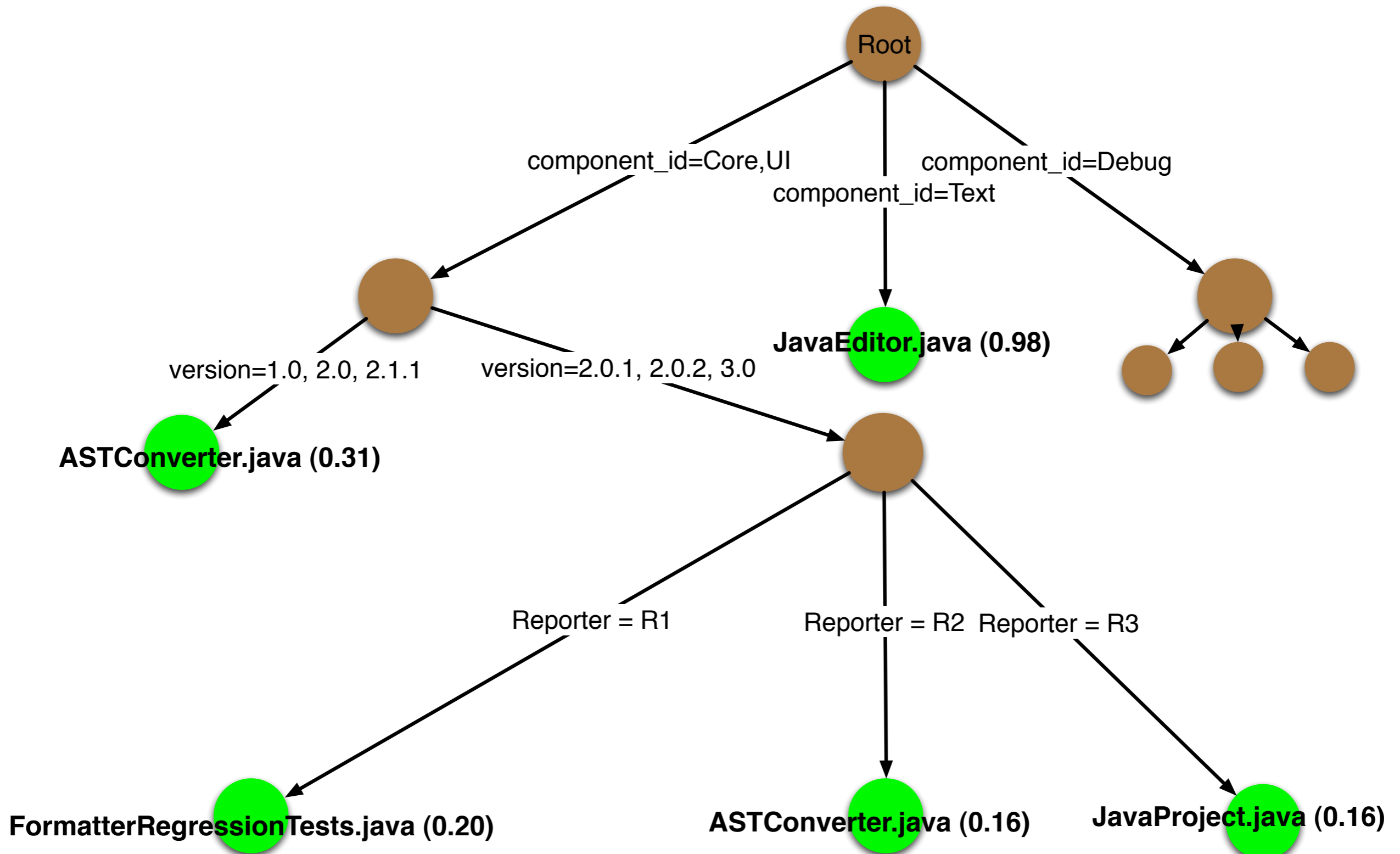


2,875 related bug reports

Questions as Inputs

- How severe is the bug? (*bug_severity*)
- On which OS does it occur? (*op_sys*)
- Which is the affected component?
(*component_id*)
- Which version of Eclipse is affected?
(*version*)
- What is your name? (*reporter*)

Decision Tree



Next Steps

- Build catalog of important questions (information) from a large sample of bug reports.
- Build a prediction model using the data.
- Evaluate model on a different set of bug reports.